

Cost of Living Key Contacts

Advance

Tailored employment support.

Call: 01302 735554. Option 2: Advance Team

Email: advance@doncaster.gov.uk

Website: advancedoncaster.co.uk

Disabled Facilities Grant

Grants for helpful housing adaptations.

Request financial assessment for an adult:
01302 737391.

Request financial assessment for a child:
01302 737391.

Website:

doncaster.gov.uk/services/housing/home-improvements-and-grants

Doncaster Wellbeing Service

Advise and support on a range of issues including finance and home.

Call: 01302 735553

Email: wellbeing@doncaster.gov.uk

Website: doncaster.gov.uk/services/get-involved/wellbeing

Household Support Fund

Support with essentials such as food, energy and school meals.

Call: 01302 735336 - select option 1

Email:

householdsupportfund@doncaster.gov.uk

Website: doncaster.gov.uk/services/council-tax-benefits/household-support-fund

Private Rental Tenants

For landlord & tenant advice.

Website:

www.doncaster.gov.uk/services/housing/private-sector-housing

Doncaster Sustainability Unit

Information on local support and grants, including Boiler on Prescription.

Call: 01302 737053

Email: energy.team@doncaster.gov.uk

Website:

doncaster.gov.uk/services/housing/energy-saving-tips

Housing Adaptions

Providing adaptions to stay mobile in and around your home.

Call: 01302 737391 - select option 3

Website:

doncaster.gov.uk/services/housing/adaptations

St Leger Homes

Support and advice for Council tenants.

Call: 01302 862 862

Email: info@stlegerhomes.co.uk

Website: www.stlegerhomes.co.uk

Your Place Hubs

Call, email or drop in, 8:30 am - 4:30 pm, Monday to Friday. Find your local hub on Your Life Doncaster.

Website: www.yourlifedoncaster.co.uk/your-place-your-family-team

South- Call: 01302 736644

Email: LocalSolutionSouth@doncaster.gov.uk

Central- Call: 01302 736409

Email: LocalSolutionCentral@doncaster.gov.uk

North- Call: 01302 736787

Email: LocalSolutionNorth@doncaster.gov.uk

East- Call: 01302 736336

Email: LocalSolutionEast@doncaster.gov.uk



Cost of Living Key Contacts

Winter Fuel Payment Centre

Support with the winter fuel payment.

Call: 0800 7310160

Online enquiry form:

secure.dwp.gov.uk/contact-winter-fuel-payments-centre/contact-form

Website: gov.uk/winter-fuel-payment/report-change-circumstances

Local Assistance Scheme

Supporting residents to meet immediate short-term needs and independence.

Email:

LocalAssistanceScheme@doncaster.gov.uk

Website:

doncaster.gov.uk/services/council-tax-benefits/local-assistance-scheme

Live Inclusive

Help with daily living expenses and/or furniture items and white goods.

Call: 01302 592400

Email: admin@liveinclusive.org.uk

Website: <http://www.liveinclusive.co.uk/>

Ofgem

Information on discounted energy bills.

Website: www.ofgem.gov.uk/information-consumers/energy-advice-households

Citizens Advice Doncaster Borough

Advice and support with debt, housing, employment, energy, finances and more.

Call: 01302 243057

Email: Web Chat: bit.ly/ca-webchat

Website: www.cadoncasterborough.org

Foodbanks

Details of foodbanks in each locality.

Website: www.yourlifedoncaster.co.uk/food-bank-information

Stronger Families Programme

Support for families.

Email:

StrongerFamiliesProgramme@doncaster.gov.uk

Website:

doncaster.gov.uk/services/schools/what-is-stronger-families

Changing Lives

Drug, alcohol and housing services.

Call: 0191 273 8891

Email: central.office@changing-lives.org.uk

Website: www.changing-lives.org.uk

Occupational Therapy Team

Assisting people to be safe, well and independent.

Call: 01302 736000 between 8.30 am – 5 pm

Monday - Friday

Website: doncaster.gov.uk/services/adult-social-care/occupational-therapy

Your Life Doncaster

Information and support for adults, young people, children, local information and the cost of living .

Website: www.yourlifedoncaster.co.uk

Homelessness Outreach Service

Concerned about someone sleeping rough?

Call: 01302 558014

Email: nsno.doncaster@riverside.gov.uk

Website: Report via Streetlink:

www.streetlink.org.uk

If the person is in immediate danger or requires urgent care, call 999.

Housing Options Team

If you are homeless or think you are going to become homeless.

Call: 01302 736000 (Mon - Fri, 08:30 - 17:00)

(Outside office hours - 01302 323444)

Email:

housingoptionsteam@doncaster.gov.uk

